

Pittsburgh Community Services Inc.

transforming communities one household at a time.

“The true measure of our success will be the number of people touched and transformed by our success.”

by Angela Ahrendts



Who is Pittsburgh Community Services Inc?

- Pittsburgh Community Services, Inc. (PCSI) was established in 1983 as the designated Community Action Agency (CAA) for the City of Pittsburgh. PCSI serves as the anti-poverty agency for the city. PCSI is part of a network of CAAs which were established under the Economic Opportunity Act of 1964, to help fight America's War on Poverty. As a CAA, PCSI provides services to persons whose income is 200% or below the 2020 federal poverty guidelines; which means that an individual's income is \$25,520 or less or a family size of four whose income is \$52,400 or less.
- The goal of CAAs is to help low-income persons achieve self-sufficiency through the development of processes and activities that empower individuals and families to make life-altering changes which can reduce the barriers and characteristics of poverty. PCSI is one of 43 CAAs in Pennsylvania and one of over 1,100 throughout the United States and we will seek others in our network whom do Entrepreneurship efforts to learn from and share results and success components of similar models.

- DECREASE THE HIGH UNEMPLOYMENT RATE IN LOW-INCOME COMMUNITIES.
- INCREASE THE EMPLOYABILITY OF COMMUNITY RESIDENTS THROUGH INNOVATIVE WORKSHOPS, RESUME BUILDING, JOB SEARCHING, INTERVIEWING TECHNIQUES, WORKPLACE BEHAVIOR, HOW TO STAY EMPLOYED, AND MOST IMPORTANTLY SOFT SKILLS TRAINING. *(RE-ENTRANT WORKSHOPS ENCOMPASS ALL PROGRAMS MENTIONED ABOVE WITH A TAILORED CURRICULUM THAT IS RESPONSIVE TO ITS AUDIENCE)*
- WE ENGAGE AND COLLABORATE WITH COMPANIES IN CONSTRUCTION, FINANCIAL SERVICES, HEALTHCARE, INFORMATION TECHNOLOGY, MANUFACTURING, PUBLIC SECTOR AND EDUCATION, RETAIL AND HOSPITALITY, TRANSPORTATION AND LOGISTICS.



BUILDING AND CONSTRUCTION ENTERPRISE PROGRAM

The program duration is 12 Weeks / 120 hours.

Participants will receive:

- Osha 30 industry recognized certificate
- Pre-apprenticeship construction skills training
- Hands on construction skills training
- Assistance with job placement



Building and Construction Enterprise Curriculum

- Osha 30 Training
- Safety and Tools/ Anatomy/Terminology/Measurements
- Foundations – Concrete, Masonry and Block Basics
- Floor Framing, Support & Sub-Floors
- Wall, Window and Door Framing, Headers
- Flooring Anatomy and Diverse Coverings & Trim
- Interior/Dray Wall Hanging, Patching and Finishing
- Kitchen/Bath & Electrical Basics
- Plumbing: Kitchen/Bath Remodeling Basics
- Finishing: Doors & Windows
- Exteriors: Siding Walls, Decks & Curb Appeal





CUSTOMER SERVICE TRAINING PROGRAM

- The program duration is 12 Weeks / 120 hours.
- Participants will receive:
- Digital Literacy Certificate
- Classroom and/or Virtual instruction
- Customer Service/ Retail/ Sales Training
- Assistance with job placement

Customer Service Training Curriculum



- National Recognized Digital Literacy Certificate
- Microsoft office & G-Suite
- Meeting Software
- Data Entry
- Sales
- Basic Math Skills training
- Working Remotely
- Working in a retail Environment
- Hands on Training (Role Play)
- Remote, Retail & Office skills Etiquette

Program Incentives



Customer Incentive & Drivers license attainment/reinstatement



- 60 trainees from the Larimer community will receive up to \$600 for attending any PCSI training program. All trainings must be in the following industries: Construction, Financial Services, Healthcare, Information Technology, Manufacturing, Education, Retail and Hospitality, Transportation and Logistics.
- 60 Larimer residents will receive up to \$500 to acquire a DL or to pay off existing fines to reinstate their DL.
- Recipient must have registered and completed a PCSI training or PCSI workforce development program.